

'GRAMEEN CARE' - Micro Insurance Product
Request for Cashless Hospitalisation for Medical Insurance Policy

1. To be filled in CAPITAL LETTERS only.
2. If there is insufficient space, please provide further details on a separate sheet.
3. Please Fax/Scan Page 1 & 2 only.

Details of the Third Party Administrator

- a) Name of TPA/Insurance Company :
- b) Toll Free Phone No.: c) Toll Free FAX :

To be filled by the Insured/Patient

- a) Name of the Patient : (First Name) (Middle Name) (Last Name)
- b) Gender : M F c) Age : / (YY/MM) d) Date of Birth : / /
- e) Contact Number : -
- f) Insured Card ID Number :
- g) Policy Number/Name of Corporate :
- h) Employee ID :
- i) Currently do you have any other Medclaim/Health Insurance : Yes No
Company Name :
- Give Details : _____
- j) Do you have a family physician : Yes No
i) Name of the family physician :
- k) Contact Number, if any : -

To be filled by the Treating Doctor/Hospital

- a) Name of the hospital :
- b) Address :
- c) Hospital ID : d) Contact Number : -
- e) Name of the treating doctor :
- f) Nature of Illness/Disease with presenting complaints : _____
- g) Relevant clinical findings: _____
- h) Duration of the present ailment : days
- i) Date of first consultation : / / (DD/MM/YYYY)
- ii) Past history of present ailment if any : _____
- i) Provisional diagnosis : _____
- i) ICD 10 Code :
- j) Proposed line of treatment : Medical Management Surgical Management Intensive care Investigation
 Non allopathic treatment
- k) If Investigation &/or Medical Management provide details : _____
- i) Route of drug administration : _____

- 1. I agree to allow the hospital to submit all original documents pertaining to hospitalization to the Insurer/TPA after the discharge. I agree to sign on the Final Bill & the Discharge Summary, before my discharge.
- 2. Payment to hospital is governed by the terms and conditions of the policy. In case the Insurer/TPA is not liable to settle the hospital bill, I undertake to settle the bill as per the terms and conditions of the policy.
- 3. All non-medical expenses and expenses not relevant to current hospitalization and the amounts over & above the limit authorized by the Insurer/TPA not governed by the terms and conditions of the policy will be paid by me.
- 4. I hereby declare to abide by the terms and conditions of the policy and if at any time the facts disclosed by me are found to be false or incorrect I forfeit my claim and agree to indemnify the Insurer/TPA.
- 5. I agree and understand that TPA is in no way warranting the service of the hospital & that the Insurer/TPA is in no way guaranteeing that the services provided by the hospital will be of a particular quality or standard.
- 6. I hereby warrant the truth of the forgoing particulars in every respect and I agree that if I have made or shall make any false or untrue statement suppression or concealment with respect to the claim, my right to claim reimbursement of the said expenses shall be absolutely forfeited.
- 7. I agree to indemnify the hospital against all expenses incurred on my behalf, which are not reimbursed by the Insurer/TPA.

a) Patient's/Insured's Name :

b) Contact Number : -

c) Patient's/Insured's Signature: _____

Hospital Declaration

- 1. We have no objection to any authorized TPA/Insurance Company official verifying documents pertaining to hospitalization.
- 2. All valid original documents duly countersigned by the insured/patient as per the checklist below will be sent to TPA/Insurance Company within 7 days of the patient's discharge.
- 3. All non medical expenses, OR expenses not relevant to hospitalization or illness, OR expenses disallowed in the Authorization Letter of the TPA/Insurance Co., OR arising out of incorrect information in the pre-authorization form will be collected from the patient.
- 4. We agree that TPA/Insurance Company will not be liable to make the payment in the event of any discrepancy between the facts in this form and discharge summary or other documents.
- 5. The patient declaration has been signed by the patient or by his representative in our presence.
- 6. We agree to provide clarifications for the queries raised regarding this hospitalization and we take the sole responsibility for any delay in offering clarifications.
- 7. We will abide by the terms and conditions agreed in the MOU.

Hospital Seal

Doctor's Signature

Documents to be provided by the hospital in support of the claim

- 1. Detailed Discharge Summary and all Bills from the hospital.
- 2. Cash Memos from the Hospitals/Chemists supported by proper prescription.
- 3. Receipts and Pathological Test Reports from Pathologists, supported by note from the attending Medical Practitioner/Surgeon recommending such pathological Tests.
- 4. Surgeon's Certificate stating nature of operation performed and Surgeon's Bill and Receipt.
- 5. Certificates from attending Medical Practitioner/Surgeon that the patient is fully cured.